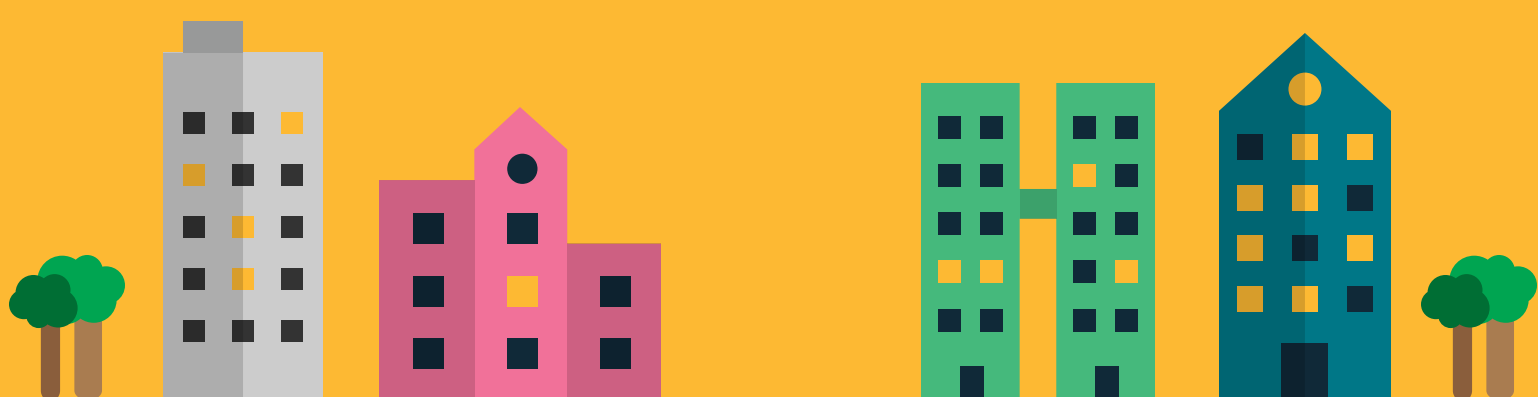




# Technologies

## SEMI-ANNUAL REPORT

2nd Half of 2016



### Community Giving

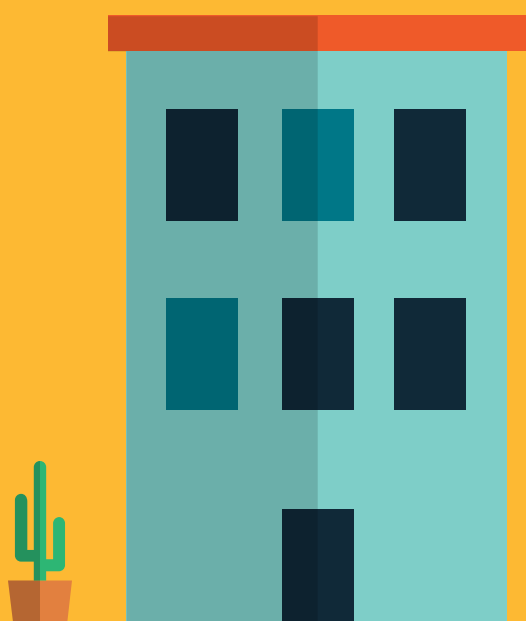
**86**

HOURS DONATED THROUGH COMMUNITY SERVICE

### Man. Serv. Upgrades

**4**

- BETTER REMOTE SUPPORT
- UPGRADED CLIENT PORTAL
- EMAIL ALERTS TO CLIENT
- MORE DETAILED MONTHLY REPORTS



### WE LOVE TO SOLVE PROBLEMS

**342**

HOURS OF SERVICE IN 6 MONTHS



**3.2**

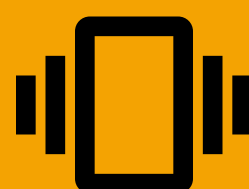
MAJOR PROJECTS AVERAGED EVERY MONTH

### NEW SOLUTIONS OFFERED



DROPBOX BUSINESS MONTHLY BILLING OFFERINGS NOW AVAILABLE THROUGH 825TECH

BECAME NATIONAL SPECTRUM BUSINESS PARTNERS. ABLE TO ASSIST OUR CLIENTS WITH ALL THEIR ISP NEEDS - INCLUDING FIBER



**100%**

CLIENT SATISFACTION ON SERVICE SURVEYS!

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